

Sub-processors

Last updated: 4 September 2026

Carbon Giant Ltd engages the third-party sub-processors listed below to help provide the Carbon Giant service. Each sub-processor is bound by data protection obligations no less protective than those set out in our Data Processing Agreement, and processes personal data only on our documented instructions.

Current sub-processors

Provider	Purpose	Region
Amazon Web Services	File storage, document text extraction, and email delivery	United Kingdom (London)
Amazon Web Services (Bedrock)	Language model used to assist spend classification, which maps financial transaction and procurement data to Scope 3 GHG accounting categories (primarily Category 1 Purchased Goods and Services and Category 2 Capital Goods). Queries are processed transiently in the United States and are not persistently stored.	United States
Climatiq	Emission factor lookups	European Union
Apideck	Accounting software integrations the Customer chooses to connect	European Union
Sentry	Application error monitoring	EU (Germany)
Render	Application hosting and database	EU (Germany)

Line-item text sent to Amazon Web Services for automated classification is processed using automated data minimisation and sanitisation controls designed to detect and strip structured personal and financial identifiers before it leaves the platform, and the language model is configured for zero data retention.

Changes to this list

1. We give at least 30 days' notice before adding or replacing a sub-processor, during which a customer may object on reasonable data protection grounds.
2. Where a sub-processor is located outside the United Kingdom or the European Economic Area, the transfer is covered by the Standard Contractual Clauses and, where relevant, the United Kingdom International Data Transfer Addendum.
3. Carbon Giant remains responsible for the acts and omissions of its sub-processors.

Contact

Questions about this list, or a request to be notified of future changes, can be sent to support@carbongiant.co.uk. Carbon Giant Ltd is registered in England and Wales, company number 17243798.